

**SmartStall<sup>®</sup> Warranty Information**

- Five-year Limited Warranty on all products for manufacturer's defects
- Five-year warranty on Horse Foam & Top Cover begins from date of sale to end user. Installation must be in accordance with approved IGK Equestrian LLC installation procedures. The warranty claim must include proof of sale.
- No labor warranty
- Installations must use approved IGK Equestrian components and products with the proper installation in order to qualify for replacement.
- IGK Equestrian is not responsible for any components or attachment hardware not purchased or approved by IGK Equestrian.
- All materials purchased from IGK Equestrian will be prorated for the five-year warranty
- IGK Equestrian reserves the right to repair or replace the warranted products
- Replacement is limited to like-kind top cover and foam mat.
- IGK Equestrian is not responsible for consequential damages.
- Inner foam damage caused by failure to repair damaged top cover, in a timely manner, is not the responsibility of IGK Equestrian. Repair is at the end user's expense.
- Prior approval from IGK Equestrian on all warranties is required. Warranty is void if any work is performed prior to approval.
- Warranty does not include damage caused by but not limited to equipment, inadequate maintenance, extreme horse behavior, or shoes equipped with studs or caulks.
- Warranty does not include visual blemishes or surface variations
- Warranty does not include damages or failures from chemicals applied that affect integrity of rubber or foam surfaces
- Warranty does not include damage from handling of materials at installation or miscuts on provided material
- Warranty does not include customer mismeasurements at time of order
- Topcover purchased from IGK Equestrian must be installed over foam mat purchased from IGK Equestrian in order to qualify for the warranty. IGK Equestrian foam mat must be installed under IGK Equestrian top cover purchased from IGK Equestrian in order to qualify for the warranty.
- Full warranty information (IGK Equestrian Warranty Claim Form) must be submitted including all original invoices: Dealer—Customer invoice; pictures of damaged areas or other reasonable information that IGK Equestrian may deem necessary.
- The warranty is between IGK Equestrian and the original end user only.
- IGK Equestrian reserves the right to confirm, investigate, and inspect all warranty claims.

**PLEASE NOTE: WARRANTIES WILL BE INVALID IF THESE PROCEDURES ARE NOT FOLLOWED.**

All warranty information should be forwarded to:  
IGK Equestrian LLC  
info@igkequestrian.com  
877.624.2638  
89 York Street

